



AI in Cancer Care

How Oncentric's AI platform is transforming community oncology through intelligent automation - clinical, financial & administrative.

📞 646-663-8030

🌐 www.oncentric.com

Powered by **Oncentric AI**

AI Cancer Care Playbook

AI Scribe
Auto Documentation

TrialPath
Smart Patient Matching

Clinical Intelligence Automation Efficiency

Community Oncology

45%

EXECUTIVE SUMMARY

The AI platform that automates your oncology practice, so you can focus on patient care.



Clinical

Reduce documentation burden, find every eligible trial match, and bring evidence-based intelligence to the point of care.

OncoScribe

TrialPath

Artificial Clinical Intelligence



Financial

Code in real time, eliminate denials before submission, and recover every dollar, from claim to collection.

AI Coder

AI-Assisted RCM



Administrative

Automate patient communication, optimize scheduling, and free staff for high-value patient interactions.

AI Contact Center Agent

AI Scheduling Optimization

Vision:

“The future of cancer care: zero administrative burden, so every minute goes to patient care”

CLINICAL

Oncoscribe

The Oncology-Native AI Scribe

“Stage IIIA, PDL1 68%, Documented the way an oncologist would.”

Built for oncology from day one. Fluent in regimens, staging, biomarkers, and CTCAE grading. Listens during visits, structures notes in oncology’s conventions, generates codes, orders and follow-ups ready to reviews.

70%

Less Documentation Time

Auto orders

Labs, Imaging, Rx Ready

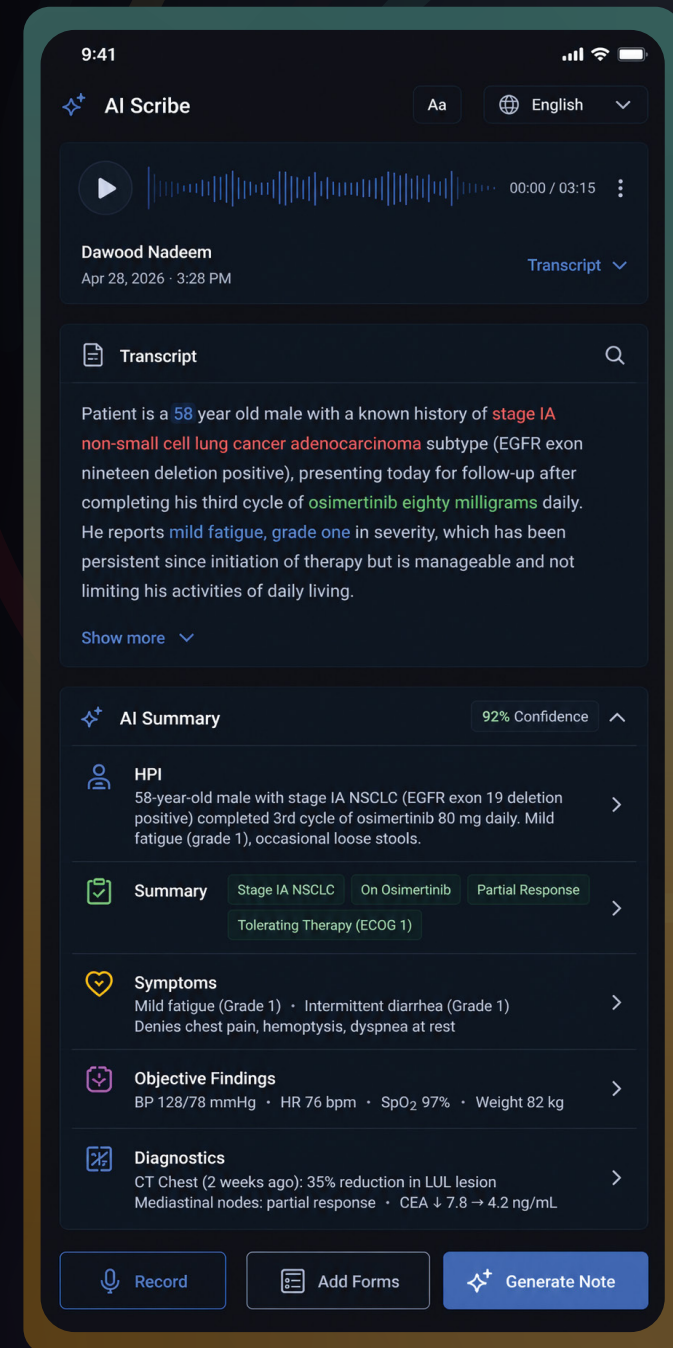
99%+

Oncology Terminology Accuracy

All Regimens

From NCCN to investigational

- Captures regimens with dose, cycle and modification accuracy
- Documents staging, biomarkers and CTCAE grading natively
- Generates codes, orders and follow ups, All ready for review



CLINICAL

TrialPath

AI-Powered Clinical Trial Matching

“Find trial eligible patients in minutes.”

Import from clinicaltrials.gov or build your own. TrialPath reads eligibility criteria the way a research coordinator would, then reads your entire practice’s data the way no coordinator can. Structured fields, provider notes, radiology, pathology, even handwritten documents. Every mapping, every criterion is yours to control, so no eligible match is lost.

Real Time

Matching across your full database

Every source

Notes, radiology, pathology, handwritten

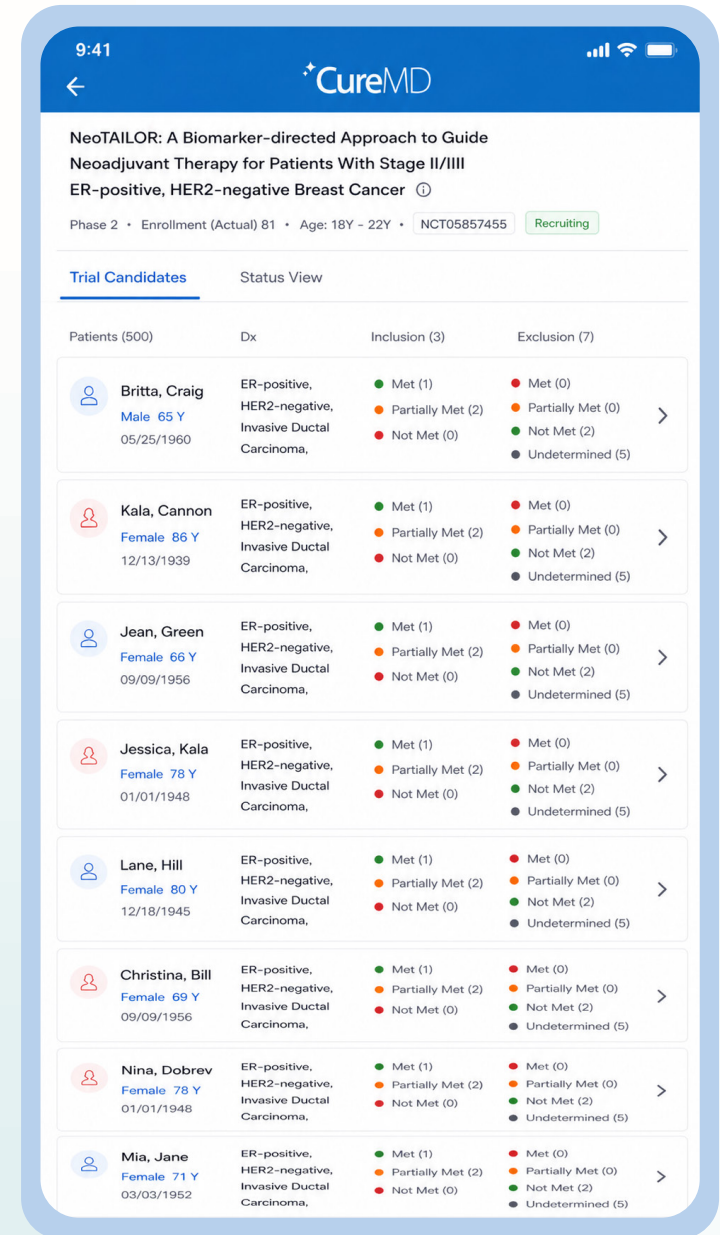
Auto-matched

From criteria to cohort, no manual work

100%

Of eligible matches identified

- ◆ Monitors continuously, flags patients the moment they become newly eligible
- ◆ Sponsor-ready data extraction directly from the EMR
- ◆ Matches every patient in your database, including those lost to follow-up.



CLINICAL

ACI: Artificial Clinical Intelligence

“The only oncology reference that also knows your patient.”

ACI answers oncology questions the way a brilliant fellow would, by pulling the patient’s chart, cross-referencing NCCN and the medical literature, and surfacing cited options for physician review. Built into the EHR, not bolted on.

<1 sec

Chart + guideline synthesis

100%

Responses cited to source

NCCN

Latest guidelines via FHIR

Embedded

In the chart you’re already in

- ✦ Sees every patient’s full chart automatically
- ✦ Cites NCCN sections and chart data on every response
- ✦ Cross-references TrialPath for eligible studies

The screenshot shows the CureBot AI Scribe interface within an EHR. At the top, it identifies the patient as James Harrison, 58M, with Stage IIIA NSCLC and EGFR ex19del, noting that Cycle 3 of osimertinib is complete. The date is Today, Apr 28, 2026. A 'Last Visit' button is visible, timestamped at 1:38 PM. A filter for 'Since Jan 14, 2026' is set for the last 11 weeks. The main content area is divided into sections: 'LAST VISIT' with a summary of the oncology follow-up, 'WHAT'S CHANGED' with a '2 significant' indicator, and a table of lab and clinical data. The table shows Hemoglobin (11.4 to 10.8), LDH (261 to 248), CEA (7.8 to 4.2), and Lesion size (2.6cm to 2.1cm). Below the table, it notes '+ 2 stable (WBC, platelets)'. A summary paragraph states: 'Tumor markers and lesion size improving on osimertinib — partial response confirmed. Hemoglobin has drifted down slightly; monitoring warranted.' It then offers suggestions: 'If you want, I can: 1. Add iron supplementation for the anemia, 2. Show the hemoglobin trend, 3. Put together a full treatment plan.' A 'Put together a full treatment plan' button is at the bottom right. The interface ends with a text input field 'Ask me anything...' and a microphone icon.

Parameter	Value	Date	Change
Hemoglobin	11.4 → 10.8	(Apr 28)	-0.6
LDH	261 → 248	(Apr 28)	-13
CEA	7.8 → 4.2	(Apr 28)	-3.6
Lesion size	2.6cm → 2.1cm	(Today)	↓

FINANCIAL

AI Coder

Real-Time Coding for Oncology Workflows

*“Codes the note as you write it.
Catches denials before you sign it.”*

AI Coder lives inside the Provider Note as an overlay, reading documentation in real time and recommending every code against NCDs, LCDs, and payer-specific rules. Provider applies or doesn't, every change.

Real-time

Coded as you document

100%

NCDs/LCDs/payer guidelines

Pre-claim

NCCI + MUE + modifier checks

Audit-ready

Full rationale + audit trail

- ✦ Recommends every code, modifier, and E/M level with full rationale
- ✦ Closes documentation gaps and tracks time for accurate E/M coding
- ✦ Catches NCCI conflicts, MUE thresholds, and modifier errors pre-claim

The screenshot shows the AI Coder interface within a provider note. At the top, it indicates '0 out of 4 suggestions applied - 4 remaining'. Below this, there are sections for 'Diagnoses' and 'Services'. The 'Diagnoses' section shows two items: 'Add Z51.11 - Encounter for antineoplastic chemotherapy' and 'Add C50.911 - Malignant neoplasm of unspecified site of right female breast'. Each item has an 'Apply' button and a 'Rationale' button. The 'Services' section shows 'Add Code 96413 (Units 1 , Dx C50.99)' with an 'Apply' button and a 'Rationale' button. Below the 'Services' section, there is a detailed rationale for CPT 96413, explaining that it is supported as the patient received a physician-supervised intravenous chemotherapy infusion during the encounter. At the bottom right, there are 'Save Draft' and 'Save & Sign' buttons.

FINANCIAL

AI-Assisted RCM

“Stop leaving \$200K-\$500K on the table every year”

Oncentric's AI Revenue Cycle suite transforms every stage of billing from claim creation to denial prevention to payment follow-up learning payer behavior and acting autonomously to maximize collections

98%

Clean claim rate achieved

28 days

Avg. A/R (vs. 45-60 standard)

\$500K

Max annual revenue recovery

<2%

Denial rate with AI prevention

AI RCM - REVENUE PIPELINE

End-to-End Claim Lifecycle

Claims Creation Expert System

Clinical note → compliant claim in <60 sec

Denial Predictor

94% of denial-risk claims flagged pre-submission

Payment Management

Auto-post ERAs, reconcile, flag underpayments

Autonomous Follow-ups

AI works A/R queue by recovery probability 24/7

- ✦ Claims Creation Expert System — compliant claim from note in <60 seconds
- ✦ Denial Predictor — 94% of high-risk claims flagged before submission
- ✦ Payment Management — AI auto-posts ERAs, flags underpayments instantly
- ✦ Autonomous follow-ups — AI works A/R queue 24/7 by recovery probability

ADMINISTRATIVE

AI Contact Center Agent

“Patients answered at 2 AM. Staff get their evenings back.”

Oncentric’s AI Contact Center handles 80% of inbound call volume autonomously in 30+ languages, 24/7, integrated with the patient’s EMR record. Complex calls are escalated with full context pre-loaded for the human agent.

80%

Calls handled autonomously

24/7

Availability in 30+ languages

35%

No-show rate reduction

20+ hrs

Staff time reclaimed weekly

30+

languages supported

- ◆ Natural-language voice AI — patients interact as with a human front desk agent
- ◆ EMR-integrated: pulls patient context, schedules appointments, sends reminders
- ◆ Intelligent escalation — distressed calls routed to staff with full call summary
- ◆ \$150K+ annual value from staff time savings and recovered appointment revenue

AI CONTACT CENTER - ACTIVITY

Today’s Call Distribution

- **Appointment Scheduling & Reminders**
Fully automated — EMR integrated
- **Prescription Refill Requests**
Logged to chart, routed to physician queue
- **Lab Result Status Inquiries**
Secure read-back with physician approval
- **Complex calls escalated with context**
Full call summary pre-loaded for staff

ADMINISTRATIVE

AI Scheduling Optimization

“Fill every chair. Eliminate every gap. Zero wasted slots.”

Oncentric's AI engine learns from historical patterns to predict no-shows, maximize infusion chair utilization, and fill cancellations in real time from an intelligent waitlist across all practice locations simultaneously.

95%

Infusion chair utilization

40%

Scheduling staff workload reduced

3x

Faster new patient booking

\$180K

Additional revenue from recovered slots

- ✦ Predictive no-show modeling — auto-dispatches reminders for flagged appointments
- ✦ Intelligent waitlist — AI fills cancellations from ranked list within minutes
- ✦ Treatment sequence awareness — schedules lab, infusion, follow-up as coordinated blocks
- ✦ Multi-location load balancing — distributes demand across all practice sites automatically

SCHEDULING AI · INFUSION CENTER

Chair Utilization — Today

- **95% chair utilization achieved**
3 slots filled via AI waitlist today
- **2 high no-show-risk appointments**
AI Contact Center reminders dispatched
- **Cancellation — Chair 7 · 2:00 PM**
Waitlist patient confirmed in 4 minutes
- **Next-week capacity advisory**
Full call summary pre-loaded for staff



The future of cancer care is already here

Oncentric is purpose-built for community oncology not adapted from general medicine. Every AI tool is live, in production, delivering measurable results for practices today.

\$500K+

Avg. annual revenue recovery

2 hrs

Daily time returned per physician

3x

Clinical trial enrollment increase

98%

Clean claim rate achieved

95%

Customer retention rate

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